

Today's Vision Grand Morton Office Policy

Welcome to Today's Vision Grand Morton. Thank you for making us your eye care provider.

To ensure quality of service, we ask our patients to come in 10 min prior to your appointment. If you are 15 min late to your appointment, and we have another patient scheduled to come in, we will reschedule your appointment as not to affect the next incoming patient.

All minors are required to be accompanied by a legal guardian or a parent to ensure proper management and communication between the doctor, minor, and parent. If minor is unaccompanied, we have the right to decline service to the minor and reschedule the appointment.

We love our patients, but we have the right to decline service to anyone at the our discretion.

APPOINTMENTS

- 1** When making an appointment, please have your insurance information available. We are here to help assist you in finding your insurance carrier but we are not responsible for locating your insurance. If you do not have the information available at the time, please contact us when you do.
- 2** **We have a 24 hours cancellation policy.** Please notify us if you're not able to come. We know life happens, but let us know and we will be happy to reschedule your appointment. **There will be a \$35 no show fee for each appointment.**

Thank you for taking to time to get to know us a little better.
We hope to see you soon.